



How to run a 'Fill Auger' operation

When your pellet heater is installed and filled with pellets, it is always the most exciting part to turn it on and see how quickly it heats up your home! Unfortunately, unless you undertake the proper first time start up procedure, your heater will not start. This is because, though you have put pellets in, there are no pellets loaded in the auger ready to start your fire! The solution is to run a 'Fill Auger' operation which rotates the auger and pre-loads the pellets ready for ignition! Below we will explain how this is done.

For pellet heaters with top mounted controls, start here:

1. Press and hold the + button on the far right until 'chrono' appears.
2. Press the + button on the far right until 'Fill Auger' appears. Press 'set' to proceed.
3. The number '360' will appear and you will begin to hear the auger rotating. Leave your heater until the screen returns to its home screen or you start to hear pellets drop into the burn pot.
4. If you hear pellets drop into the burn pot, press the 'set' button to stop the fill auger and you are ready to start your pellet heater.
5. If you do not hear pellets drop into your burn pot, repeat this process until you do.

For pellet heaters with remote controls, start here:

1. Press and hold the OK button until 'chrono' appears.
2. Press the ^ button until 'Fill Auger' appears. Press 'set' to proceed.
3. The number '360' will appear and you will begin to hear the auger rotating. Leave your heater until the screen returns to its home screen or you start to hear pellets drop into the burn pot.
4. If you hear pellets drop into the burn pot, press the 'set' button to stop the fill auger and you are ready to start your pellet heater.
5. If you do not hear pellets drop into your burn pot, repeat this process until you do.

Once this process is complete, your auger will be loaded with pellets and ready to light.

For technical and after sales care, contact our team on (02) 6496 1133 or email at sales@piazetta.com.au