

How to clean the air ways of your heater

After a season of use, the airways of pellet heaters can become blocked with ash causing a restriction of oxygen to the flame, or the exhaust fan unable to function. Once a year (potentially more depending on use) we suggest you locate the air ways of your pellet heater and clean it out. In some heaters, this is easy to access, in other heaters it requires an allen key to access to area. Follow these instructions to learn how to clean your pellet heaters airways;

For free-standing pellet heaters

1. Your pellet heater flue should have a T-piece at the bottom of the vertical pieces. This T-piece has a cap on the lower side which is removable. Before you remove this cap, put paper towel, newspaper or a bag underneath as there will be some ash that will fall out as you remove the cap.
2. Remove the cap using an 8mm spanner or ratchet - you may have to twist and wriggle the cap to remove as it will be very tight.
3. Using your ash vacuum cleaner, clean the ash as far as you can reach up the flue both vertically and horizontally.
4. Using your chimney sweeping brush (available from most hardware stores) clean the flue rotating and moving the brush up and down as you progressively move through the flue.
5. If you are unable to put your brush up the flue from the bottom, try leaving the bag at the bottom to catch any ash and safely access the top of the flue. Insert the brush and rotate the brush as you move up and down.
6. Once complete, re-install the cap at the bottom of the T-piece and your pellet heater will be ready to go.

For insert pellet heaters (such as the IP7, IP9, IP11).

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6. Once complete, re-install the cap at the bottom of the T-piece and move to the front of your insert pellet heater. Open the door of your heater and grab the chrome handle at the front. With one hand on the handle and one hand on the heater door, pull the door directly forward (ensure you do not pull it up, it must go straight forward). This will unlock the heater from its rollers and roll the unit forward allowing you to access the inside of the heater.
7. On the back left hand side of the unit you will find the flue connection which automatically disconnects when you roll the heater forward. Using your ash vacuum cleaner, clean this side of the flue out ensuring there are no blockages.